

WEST END MOTORSPORTS 2016 Holiday Return Form

Wouldn't it be nice if we lived in a perfect world? Unfortunately we don't and sometimes mistakes happen. That's ok, we'll work together to make your return or exchange as painless as possible!



Please Read Entire Policy before making your return or exchange:

BEFORE YOU RETURN...

- 1.) **Inspect your purchase BEFORE installation:** If you find any scratches, dents, defects, or other issues —**DO NOT INSTALL OR RETURN THE ITEM! Contact West End Motorsports immediately so we can warranty or replace the item for you.** Warranties for visible defects (scratches, blemishes, etc.) become void once the product has been installed
- 2.) **If you encounter fitment problems during installation:** *please contact us before returning the item.* More often than not, additional instructions are all you need to get the part to fit properly, and our staff is happy to assist you with this.
- 3.) **If you think you were sent the incorrect part:** *please contact us first before returning the item to verify.*

What is the reason for Return?

- There is **NO** restocking fee on all unopened returns if returned by **1/15/17**. We're waiving our normal fee to make the holidays even easier. We are referring to the individual product's packaging, not necessarily the shipping container. Please feel free to contact us to clarify.
- Please make sure to call us before sending back something that arrived damaged or shipped incorrectly. In those rare cases we can waive the restocking fee for you! Any items not returned in perfect, like new condition cannot be accepted.
- We reserve the right to charge our initial shipping costs when applicable
- A 20% restocking fee will apply to all opened returns with original packaging in re-saleable condition. Unless doing an exchange, in which case the fee is reduced to 10%
- Sorry, but installed parts, electronics, Clearance, and Used items are not eligible for return.

Would you like to do an Exchange instead?

☐ Yes! Exchange it for Part #:

OR If you're in a hurry for the new part... You can place a new order first, and we will refund you when we receive your unwanted item(s).

☐ I placed a new order (Order Number _____) so please refund me when this one gets back.

- **NO** Restocking fee will apply to unopened exchanges until **1/15/17**
- Shipping charges will apply when your exchange item(s) ship out.

I have read and understand the return policy and agree to the terms and conditions. **(Returns refused for not following policy will be shipped back at your expense. We sincerely apologize for any inconvenience this may cause.)**

Order Number

Name

Signature

Date

For your convenience we can send you an electronic shipping label. Just e mail: info@westendmotorsports.com to request it. We'll deduct the exact amount from your credit.

- Please Return All Items Pre-Paid To:

*Please do not write on the outside of the shipping carton if that shipping carton is the item's only packaging. This applies mainly to exhaust and seats. We also recommend insuring the product to protect against any carrier related damage.

When Using US Mail Ship To:

West End Motorsports Returns
PO Box 633
Brodheadsville, PA 18322

OR

When Using UPS or Fed Ex Ship To:

West End Motorsports Returns
1860 Rt. 209 Suite 104
Brodheadsville, PA 18322

WestEndMotorsports.com

1-800-520-8525

Info@westendmotorsports.com